



**AMENDMENT UNDER 37 CFR 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 2182  
Docket No.: 0826.1734**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of:

Takeshi ISHIDA et al.

Serial No. 09/897,100

Group Art Unit: 2182

Confirmation No. 1690

Filed: July 3, 2001

Examiner: Angel L. Casiano

For: SERVICE MANAGING APPARATUS FOR KEEPING SERVICE QUALITY BY  
AUTOMATICALLY ALLOCATING SERVERS OF LIGHT LOAD TO HEAVY TASK  
(Amended)

**AMENDMENT UNDER 37 CFR § 1.116**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action mailed February 22, 2005, and having a period for response set to expire on November 16, 2005.

The following amendments and remarks are respectfully submitted. Reconsideration of the claims is respectfully requested.